

## INDIANA FUNERAL DIRECTORS ASSOCIATION

## CODE OF ETHICS

## NOTICE OF CONFIDENTIALITY

Please be advised that information on complaints filed or under investigation will be held in confidence by IFDA. We believe it is in the best interests of all parties involved for complainants and respondents to maintain confidentiality as well, and we ask that you do so voluntarily. Under no circumstances will we allow a discussion about any specific complaint to be initiated at an event or meeting sanctioned by IFDA. Likewise, we ask that you not discuss these matters with outside parties while we attempt to resolve these matters. Your cooperation in this regard would be much appreciated.