Olivia Mathew

2801 East 16th Street Indianapolis, Indiana, 46208 (765) 418-8096

Objective

To obtain an internship with a funeral home supervised by a licensed funeral director.

<u>Skills</u>

Embalming experience, cosmetic application, dressing and casketing, price memorization, customer service, high-volume service, multi-tasking, strong leadership, inventory control, team management, problem resolution skills, basic to intermediate Spanish.

Education and Licensing

West Lafayette Jr/Sr. High School, West Lafayette, IN - High School Diploma

-Focus on arts including sculpting and understanding of color theory

Ivy Tech Community College, Indianapolis, IN - AAS in Mortuary Science

June 2020-May 2024 -Extensive program including classes in anatomy, microbiology, embalming, restorative art, funeral directing, law, and merchandising -Completed embalming competency exam -Completed both the Arts and Sciences National Board Exams

Experience

Clinical Experience at Flanner and Buchanan Funeral Home September 2023-January 2024 **Clinical Experience at Crown Hill Funeral Home** January 2024-May 2024

University Place, West Lafayette, IN - Health Care Center Server

August 2019-May 2020 -Fast paced work environment -Specialized, individual care requirements -Multitasking and memorization skills -Time-management prioritization -Team management and organization

Spencer's Gifts, Lafayette, IN- Sales Supervisor Manager

August 2016-February 2019 -Collaborated with management to coordinate targeted merchandising -Daily customer connection in order to understand needs, provide assistance, and collect feedback to optimize operations -Trained and instructed employees on topics of management of complicated sales, complex issues, and difficult customers

-Managed and tracked daily productivity regarding customers, employees, sales, and inventory.

Professional References

Robert Wagner

Licensed Funeral Director and Embalmer Crown Hill Funeral Home Work Phone: (317) 925-3800 Cell Phone: (317) 408-1408

Alexander Buchanan

Transport Technician Flanner and Buchanan Funeral Home Work Phone: (317) 387-7000 Cell Phone: (317) 935-7196

Christian Branstetter

Licensed Funeral Director and Embalmer Flanner and Buchanan Funeral Home Work Phone: (317) 387-7000

Andrew Griffin

Licensed Funeral Director Intern Mortuary Science classmate at Ivy Tech Community College Cell Phone: (317) 740-7116

Katelyn Johns

Licensed Funeral Director Intern Mortuary Science classmate at Ivy Tech Community College Work Phone: (317) 753-2556 Cell Phone: (765) 661-4067